

DIGITAL
LIFE

Mr. Azim Shaikh
Room No-201, Snehdeep Chs, Plot No-48
Kharghar Sector-19 Panvel Kharghar
Kharghar Raigarh Maharashtra India 410210

Jio Number : 9372315536
Account Number : 200111947646
Statement Date : 11-Mar-2020
Statement Time : 19:37:17
Security Deposit : ₹ 250.00
Jio Membership : Prime

Registered Mobile : +919372315536 | Aadhaar Number : XXXX XXXX 4913 | E-mail : AZIMSKH28@GMAIL.COM

Account Usage and Recharge Statement from 04-Mar-2020 to 11-Mar-2020

Refer following pages for details of charges

			Amount (₹)																																																
1	Plan Recharges		0.00																																																
2	Usage Charges																																																		
	Volume / Duration	Amount(₹)																																																	
	Off-Net / Premium / ISD & IR Calling	00:00:00	0.00																																																
	SMS	0	0.00																																																
	Data	0.000 GB	0.00																																																
	VAS	0	0.00																																																
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3	Add On Packs		0.00																																																
<table> <tr> <th colspan="4">Total Usage Summary</th></tr> <tr> <th></th><th>Total Usage</th><th>Chargeable Usage</th><th>Chargeable Amount (₹)</th></tr> <tr> <td>Voice Local</td><td></td><td></td><td></td></tr> <tr> <td>On-Net/Off-Net(LL)</td><td>00:00:00</td><td>00:00:00</td><td>0.00</td></tr> <tr> <td>Off-Net(Mobile)</td><td>00:00:00</td><td>00:00:00</td><td>0.00</td></tr> <tr> <td>Voice STD</td><td></td><td></td><td></td></tr> <tr> <td>On-Net/Off-Net(LL)</td><td>00:00:00</td><td>00:00:00</td><td>0.00</td></tr> <tr> <td>Off-Net(Mobile)</td><td>00:00:00</td><td>00:00:00</td><td>0.00</td></tr> <tr> <td>Premium / ISD & IR Calling</td><td>00:00:00</td><td>00:00:00</td><td>0.00</td></tr> <tr> <td>SMS</td><td>0</td><td>0</td><td>0.00</td></tr> <tr> <td>Data</td><td>0.000 GB</td><td>0.000 GB</td><td>0.00</td></tr> <tr> <td>VAS</td><td>0</td><td>0</td><td>0.00</td></tr> </table>				Total Usage Summary					Total Usage	Chargeable Usage	Chargeable Amount (₹)	Voice Local				On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00	Off-Net(Mobile)	00:00:00	00:00:00	0.00	Voice STD				On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00	Off-Net(Mobile)	00:00:00	00:00:00	0.00	Premium / ISD & IR Calling	00:00:00	00:00:00	0.00	SMS	0	0	0.00	Data	0.000 GB	0.000 GB	0.00	VAS	0	0	0.00
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Data	0.000 GB	0.000 GB	0.00																																																
VAS	0	0	0.00																																																
4	Other Purchases		0.00																																																
5	Credit & Adjustments		0.00																																																

Recharge Option

Jio Self Care		Jio Store
Credit Card / Wallet Set Auto Recharge through MyJio App. Download the MyJio App from Play Store or App Store	My Jio & Jio.com Recharge using credit / debit card or net banking on My Jio App or visit www. Jio.com and click on Quick recharge. Download the app from Play Store or App Store	Cash / Credit / Debit Card Walk into a Jio Store and recharge by cash, Credit card or debit card.
Jio Auto Pay Register Jio with your bank for an auto recharge presentment and payment mandate via MyJio app.		
Bank - (EBPP) Register Jio with your bank for an auto recharge presentment and payment mandate via MyJio app.		
Bank - (Direct Debit) Visit the nearest Jio store to set ACH mandate on your bank account.		

Reach Us

Call **199** (from a Jio number) or **1800-88-99999** (from other networks) | Write to care@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

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CIN: U72900GJ2007PLC105869

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Fortune 2000, 4th Floor, 'B' Wing, Bandra Kurla
Complex, Bandra (E),
Mumbai 400051, Maharashtra

PAN: AABCI6363G



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LIFE

Mr. Azim Shaikh

Jio Number : 9372315536

Statement Date : 11-Mar-2020

Your Jio Plan Details

As On Date : 11-Mar-2020

Current Plan	Valid Till
1 Jio Prime Membership - 1. You Are Now Enrolled For Jio Prime Membership Which Is Valid For 1 Year. 2. For Postpaid, Your Chosen Plan Benefits Will Be Applied Only After Activation Of Auto Pay And Ebill. 3. Please Visit Myjio Or Jio.com For More Details.	
2 Prime 99 + 199 - Benefits: Free Voice, 25gb High Speed Data And Post 25 Gb Free At Rs.20/gb For Next 500 Gb, 100sms/day And Complimentary Subscription To Jio Apps	01-APR-20

Important Information

Tariff & Plans

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & condition applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
- For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10 KB/pulse, usage of 11 KB would be billed as 2 pulses.
- No migration fee is chargeable for changing tariff plan.
- No charge will be levied for any service without your explicit consent.
- In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

DND (Do Not Disturb) Service

- You can opt for Full DND if you do not wish to receive any promotional calls/SMS. To activate Full DND, SMS 'START <0>' to 1909. Full DND will override any other category you may have selected.
- To allow promotional SMS only from selected categories, SMS 'START <preferred category no.>' to 1909.
Categories and associated numbers are:
1 - Banking / Insurance / Financial Products / Credit Cards; 2 - Real Estate;
3 - Education; 4 - Health; 5 - Consumer Goods / Automobiles;
6 - Communication / Broadcasting / Entertainment / IT; 7 -Tourism & Leisure

Charges

- Any disagreement on charges levied should be informed within 60 failing which all charges will be considered valid.
- Itemized statement will be charged ₹ 50 per printed copy (Itemized statement contain the details of all voice calls, SMS, VAS charges, data charges, premium rate services and roaming charges).

Complaints & Services Request

Visit www.jio.com, login with your Jio ID and password; click on 'Service Request' option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request Number.

You can also call 198 (toll-free) from your Jio number or 1800 889 9999 from other networks to register your service request / complaint.

Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.mum@jio.com, Telephone number: 1800-889-3999

Fax : 1800-889-1211 , Address: Reliance Jio Infocomm Limited 3rd Floor, B Wing, Fortune Building, Bharat Nagar, Bandra - Kurla Complex, Mumbai 400051 Maharashtra (Working hours: Mon-Fri, 9:30 am to 6:30 pm)