

Date : 17-SEP-2019

To,
HASNAIN AKHTAR

SBI Credit Card Number XXXX XXXX XXXX XX64

SBI Credit Cardholder,

We would like to inform that your credit card payment is overdue and your current outstanding balance has exceeded the credit limit of Rs. 90000.00. Therefore, the credit facility along with other benefits and privileges extended on your above-mentioned card has been suspended with immediate effect. (Please refer to MITC of Cardholder Agreement). We request you to discontinue the use of the captioned card(s) and clear the total amount due of Rs.3348.74 immediately.

Post above, the credit facility on your above-mentioned card may be activated based on the periodic review and the existing card will then be active for usage.

Incase of any further query, please contact the SBI Card helpline at 39 02 02 02 or 1860 180 1290 (if calling from MTNL and BSNL lines). IVR & Emergency Services are available 24 hours and Customer Service representatives are available from Monday to Saturday between 8am to 8pm.

As per SBICPSL's FPC following required to be taken care of:

1. Our representatives shall contact the customers between 7AM and 7PM, unless the special circumstances of the customer's business or occupation require otherwise.
2. Customer's request to avoid calls at a particular time or at a particular place shall be honored, as far as possible.

SBI IRCTC Cardholders, please call the 24 hour Railway Card Customer Care helpline at 39 02 12 12 or 1800 10 1295 (if calling from MTNL and BSNL lines).

Warm Regards,
SBI Card

SBI Cards & Payment Services Pvt. Ltd.

DLF Infinity Towers, Tower C,
12th Floor, Block 2, Building 3,
DLF Cyber City, Gurugram - 122002,
Haryana, India

Tel.: 0124-4589803
Fax: 0124-3987306
Email: customercare@sbicard.com
Website: sbicard.com

Registered Office:
Unit 401 & 402, 4th Floor, Aggarwal Millennium Tower,
E 1,2,3, Netaji Subhash Place, Wazirpur, New Delhi - 110034
CIN - U65999DL1998PTC093849